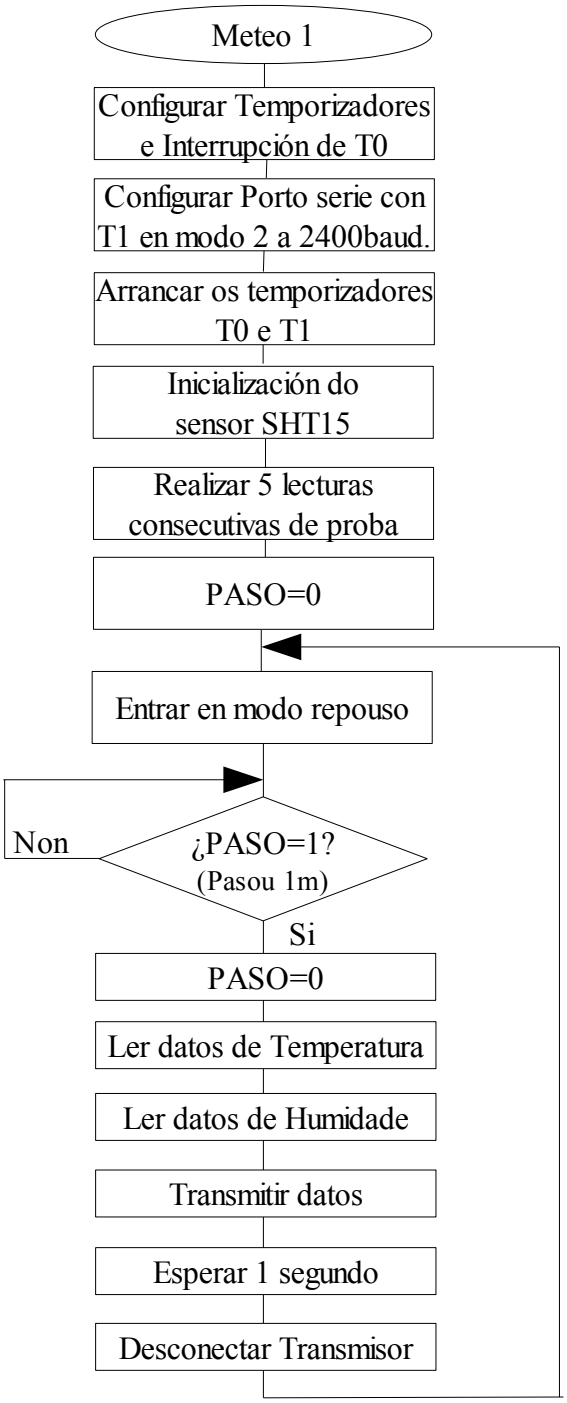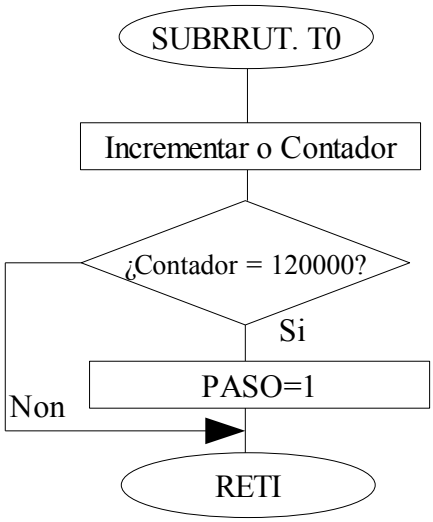2.4 Diagrama de fluxo